

The social narrative for visiting
Lanfranchi Palace Museum

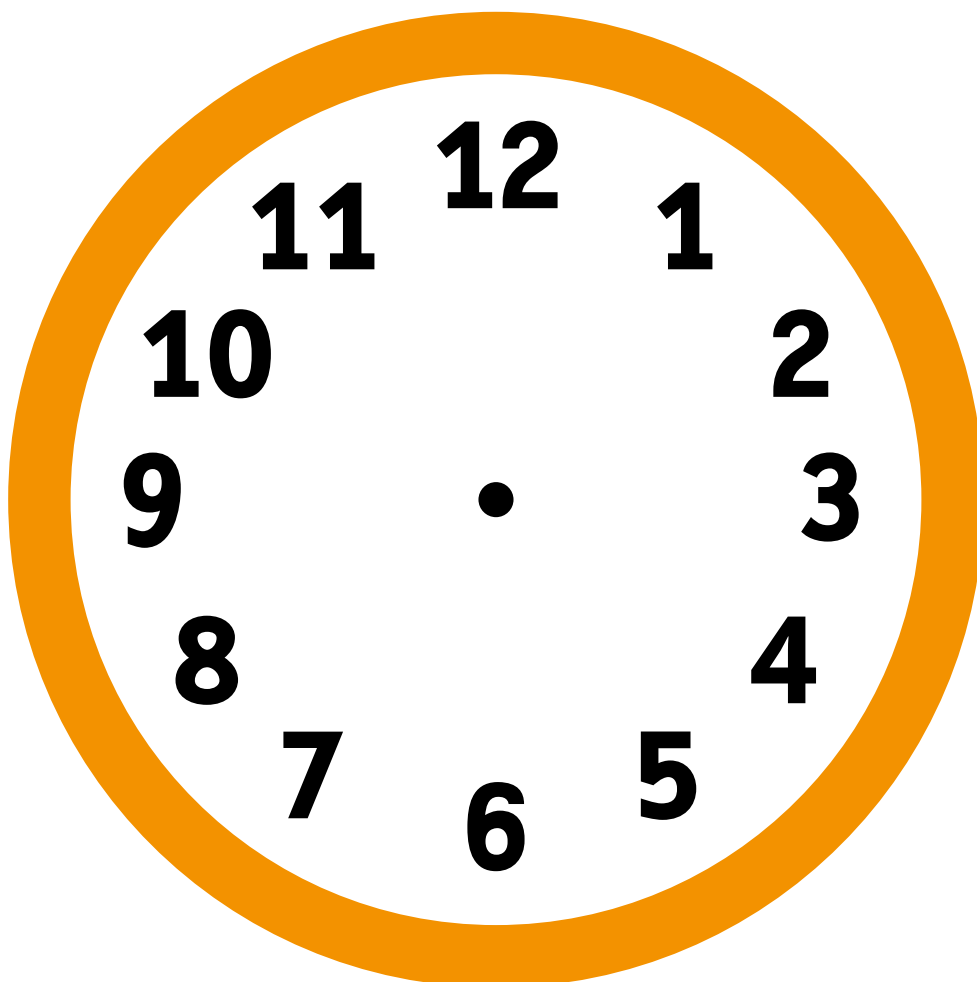


My name is.....

I'm going to visit Lanfranchi Palace Museum

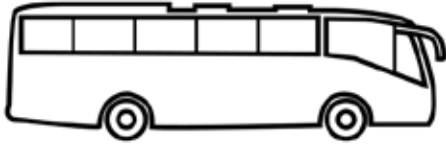
on

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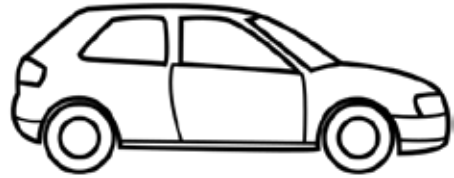




How do I get to Lanfranchi Palace Museum?



Bus



Car

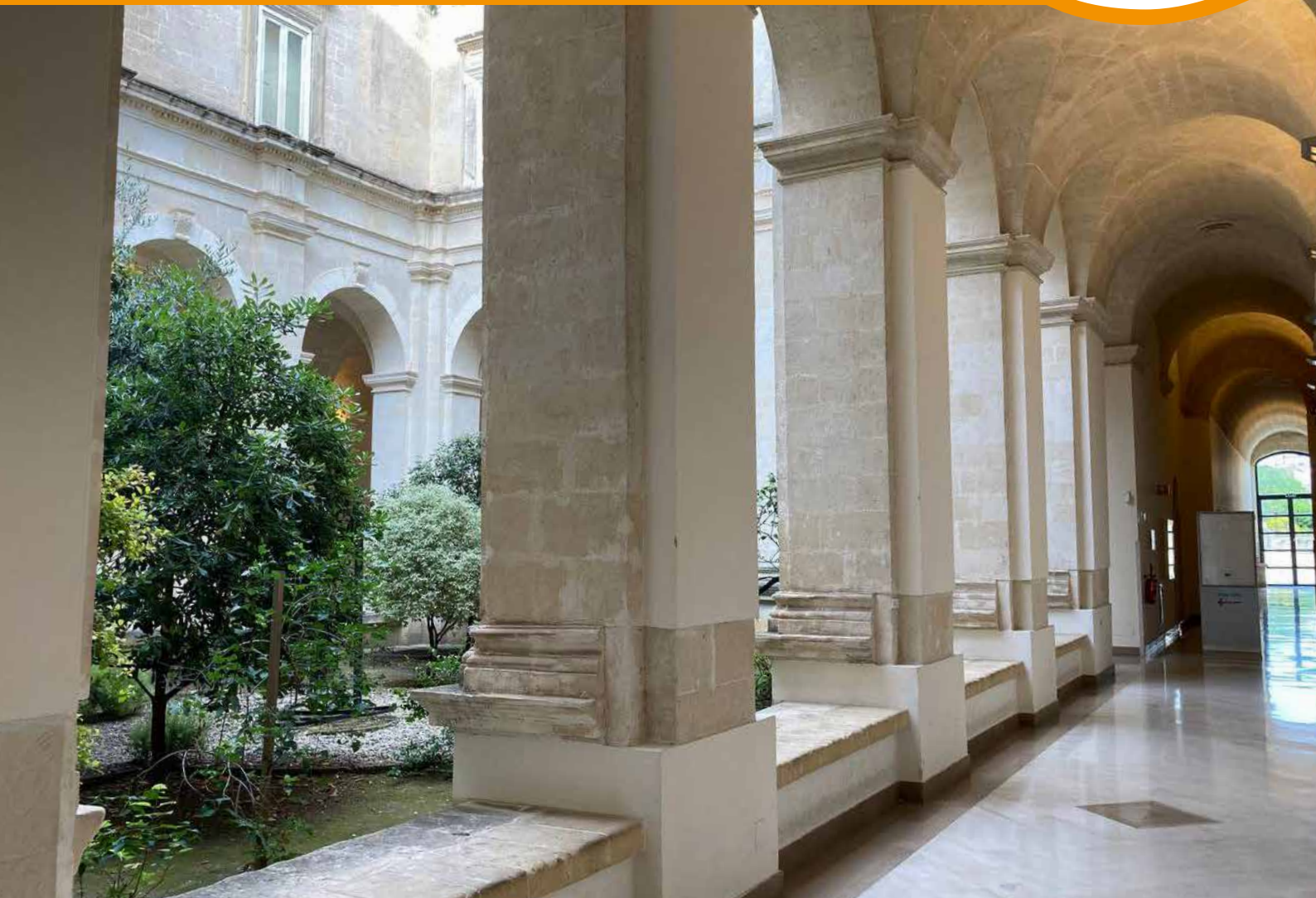
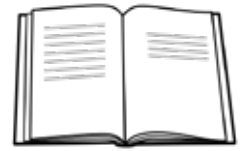


Train



On foot

1. Introduction



This guide is made to prepare your visit of **Lanfranchi Palace Museum**.

This is a very big and beautiful museum.



Find out what is a museum on page 10

In this guide you will find:

- how to buy your ticket
- what the rules are
- what to see
- who can help you.



What is a museum

A museum is a place where artworks or important and beautiful objects are kept, so that everybody can watch and study them.

Those artworks and objects can be from a long time ago or from a short time ago.

In a museum you can see, for example:

Artworks like paintings or statues.



Objects like furniture, vases, glasses or clothes.



Parts of buildings, houses or churches.





A museum can be made of a room, a few rooms or many rooms called halls.

Inside museums you can also find objects made and used by people who do not exist anymore.

The museum objects let you understand how those people used to live and their history.

History is the tale of the important things that happened a long time ago.





2. The entrance



This is the entrance of Lanfranchi Palace Museum.

Enter the glass door and go straight ahead.

3. The ticket office



To visit Lanfranchi Palace Museum you can:

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MUSEO NAZIONALE DI MATERA

Museums ▾ Information for the visit ▾ Events ▾ News ▾ Construction sites ▾ Collections ▾ Works 🔍

Purchase Ticket online

To proceed with the online purchase of the ticket to visit the **National Museums of Matera** it is necessary to proceed on the [Italian Museums website](#).

To facilitate online purchasing, the **National Museums of Matera** are available to offer assistance to individuals, groups and schools.

The service is available at number **+390835310058**. For free admission it is not necessary to purchase a ticket, but simply contact the Museum ticket office to print a special ticket reserved for these cases.

Please remember that all tickets will be validated by Museum staff upon entry.

CONCESSIONS FOR ENTRY TO PLACES OF CULTURE

Ridola Museum Headquarters	€10.00
Headquarters Palazzo Lanfranchi	€10.00
Former S. Rocco Hospital location	€3.00
Cumulative entry valid for 2 days for all museum locations	€15.00
Annual subscription valid for all museum locations	€25.00
Teaching Subscription	€25.00
Minors (under 18 years old)	Free
Boys (from 18 to 25 years old)	€2.00
Military, law enforcement, journalists, academics	Free

[Buy your ticket online](#) [Buying guide](#)

- Buy your ticket online at

<https://www.museonazionaledimatera.it/acquisto-biglietto-online/>

Print your ticket and bring it with you to Lanfranchi Palace Museum. Show it to the person with a badge near the ticket office.



- **Buy your ticket at the museum ticket office.**
To get to the ticket office, enter the building and go right.



At the ticket office you will see this sign



It means that in this place they've thought of you.

Here, you can ask all the questions you need to and ask for help.

When you're at the ticket office,

queue up behind the people who arrived before you.

When nobody is in front of you in the queue, go to the counter and ask for your ticket.

Here there might be a lot of people, and it can be very noisy.



4. The cloakroom



After buying your ticket,
you can leave your backpack or bag
at the cloakroom.

Enter the room and leave your backpack
or bag in the lockers.

Close the locker with the key on it.
Take the key with you.



If you need help, ask the people with a badge
how to get to the cloakroom or how to use the key.

5. The rules



When you walk inside Lanfranchi Palace Museum, you must pay attention to these rules:

- walk slowly
- speak quietly
- you can take pictures without flash
- you can't eat and you can't drink
- you can't touch the artworks.



6. What you can do inside Lanfranchi Palace Museum



When you are inside Lanfranchi Palace Museum you can:

- visit one or more floors
- look at the pictures and the sculptures.

If you are tired, you can leave and you can come back whenever you like.



7. Who can help you?



At Lanfranchi Palace Museum there are many people who can help you.
Those people wear a badge.
You can ask them questions and ask for any information you need.
All these people are happy that you're there
and visit Lanfranchi Palace Museum.



8. Stairs and lift

To go to floor 1 at Lanfranchi Palace Museum, you can take the stairs or the lift.



If you need help, ask the people with a badge where to find the lift.

9. The bathrooms



At Lanfranchi Palace Museum you can find bathrooms on every floor:

- on ground floor
you can find the bathroom
right after the hall
with Carlo Levi's artworks



- on floor 1
you can find the bathroom
near the hall with the collection
of Camillo d'Errico.



If you need help, ask the people with a badge
how to get to the bathrooms.

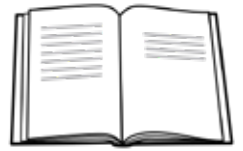


10. Where you can rest



At Lanfranchi Palace Museum you can sit on the benches you see along the corridors and in the halls.

11. The refreshment room



Inside Lanfranchi Palace there isn't any bar.

If you are hungry or thirsty you can go to the **refreshment room**.

The refreshment room is the room where you can eat, drink and rest.

In the refreshment room you will find the vending machines.

To get food or drinks from the vending machines you must put in the coins and choose what you like.



12. The exit



When you've finished visiting Lanfranchi Palace you can go out from the same door of the entrance. If you left your backpack or bag at the cloakroom, remember to go back and get it. Once you have your backpack or bag with you, close the locker and leave the key.

If you enjoyed your visit, you can come back whenever you like.

